

Fusion Pre-School

Parent Survey Feedback

100%
parents/carers
are happy with
the service we
provide!

100%
parents/carers
think the
communication
is good or
excellent!

100%
parents/carers
think the
monthly
Newsletters are
useful!

100%
parents/carers
know who their
child's Key
Worker is.

99%
parents/carers
have read
Fusion's
Policies

100%
parents/carers
think the starter
information is
good/excellent!

100%
parents/carers
rate Pre-
School 10/10!



THE BEST THING ABOUT PRE-SCHOOL IS....

“The teachers!! My son talks about all the teachers the teaching assistants etc all the time not just his key worker and also forest school and I really appreciate the communication by text from pre school to let me know how my child is if he wasn't him self in the morning or if his having fun if they have something planned that's just a really nice touch and all the teachers take time out to share a story of your child or if I just want some advice.”

“The range of activities throughout the sessions, forest school and the theatre trip!”

“The variety of activities you provide for the children”

“Friendly staff that go over and beyond to make the children feel welcome and happy “
“kind, nurturing and friendly environment”

THINGS YOU'RE NOT A FAN OF AT PRE-SCHOOL?

“That it's not afternoons too!, ”I could do with a few more hours”, “that it's just mornings”- we're working on it!
The Summer Club 9am-3pm will give us food for thought.

“That it's not based in Redbourn! “ - Sorry!!

“There is nothing I dislike, i think it's a brilliant pre school and we are so lucky to have it on our doorstep.”

“ The parents board is sometimes hit and miss whether its been written on” - appreciate your comment, the children are our main priority and sometimes we just don't get round to doing this but we understand that it is important information that is being shared so will endeavor to do our best.

RESOURCE/GAMES/TOYS....

“Really educational and fun, something different to do every day.”

“Good, apart from the paint you use which doesn’t seem to come out of clothes!” - oops! we do have painting aprons but sometimes this isn’t always achievable. Please do dress in old mucky clothes or we have Pre-School T-shirts to buy.

“Great I think although there aren’t many opportunities for parents to see them.” - sorry you feel like this. unfortunately, it is really unsettling having other parents in the setting for children. We do try and show you snippets on the table out the front as well.

“A wide range of toys and activities that keep children stimulated and engaged. It’s particularly good to be informed of the theme at pre-school for the day or week for us to talk about or participate in, for example colours or activities. Also the table outside pre-school is fabulous to incorporate the theme and shows you go the extra mile to educate using every opportunity “

DROP OFF/PICK UP

“It always feels quite chaotic and a bit squashed” - sorry you feel like this. We do try and support those children struggling by letting them in a few minutes early, we also have Early Drop off option if you think this would help.

“Parking can be difficult but appreciate the location isn’t set up for 10 cars at a time.” You can also park in Co-op and walk up.

“You have been wonderfully accommodating, thank you”

ENRICHING OPPORTUNITIES...

“My daughter has thoroughly enjoyed the trip, weekly forest schools and visits from others throughout her year. She still talks about them regularly and I have noticed a huge development in her confidence and understanding of certain things since the start of the school year. “

“Not always on the days we attend; he loves everything though” - it is very tricky when children only attend 1/2 days a week but we do try and vary visits/opportunities etc...

“Learning development new skills confidence willing independence team working! “

VIEWS ON OUR OUTDOOR SPACE...

"It’s lovely, small but lots of stimulation for the children and perfectly equipped.”

“Perfect size and provides a wide range of additional play apparatus “

FOREST SCHOOL....

“It’s marvellous, you’ve done a great job considering the wet spring we’ve had! It’s important to have a less formal learning setting which forest school provides. I am impressed teachers complete the forest school course to ensure it’s conducted in a professional manner”

“LOVE Forest School! It was a huge part in us deciding Fusion was right for us. XX has thoroughly enjoyed her sessions, even in the rain! She often sings songs from forest school or tells us about what she does there when we go on our walks at home.”

“Great, fantastic that you now offer this session. If I didn’t have Facebook though I wouldn’t know what happens in these sessions. “ - that’s good feedback thank you - we sometimes send pictures of forest school activities, we have our photo album but when we come back its quite busy with changing children, nappies etc...so we don’t utilise the parents board but do tend to verbalise what we have done, we will ensure that there is feedback more regularly though!

STAFF AT PRE-SCHOOL?

"All staff are incredibly friendly, helpful and truly fantastic with the children”

“All so wonderfully caring and encouraging.”

“Well qualified, experienced, kind and understanding”

STAY AND PLAY SESSION...

"They were perfect and really supportive and understanding. The transition was easy because of how positive my son's welcome was."

"Really good - all my questions were answered, maybe if we could have stayed longer given she was having such a nice time that would have been good rather than drag her away screaming!!" - it's good to hear she was having a nice time, unfortunately we try and keep these to around an hour otherwise children get used to parents being around.

DO YOU FEEL YOUR CHILD HAS DEVELOPED SOCIALLY, PHYSICALLY, EMOTIONALLY WHILST AT FUSION PRE-SCHOOL?

"Absolutely! His speech has come on and feels much more confident being left"

"Yes, her language is developing every day and her ability to play games and interact with her friends is becoming more complex and advanced"

"She has become a lot more confident talking with her peers and adults"

"Yes! She has changed massively in her school year here. Enjoys the outdoors more and finding bugs/spotting things on our walks to pick up her sister each day, sings new songs, enjoys being a teacher and mimicking a day at her pre school when playing with her sister."

"So much! The change in our son has been unbelievable. He was very shy and unsure when he started but now he's grown in confidence and his speech and language has come in leaps and bounds. "

VIEWS ABOUT SNACK....

"Healthy", "Glad parents don't have to provide", "Fine and happy with it".

At Pre-School we provide milk/water. A choice of; hummous, breadsticks, crackers, cream cheese, fruit, vegetables, cheese, sandwiches and toast.

ANY OTHER COMMENTS?...

"The SEND Support - Absolutely fantastic, the support is amazing! " - that's really good to hear. Mrs Quim is a very experienced Special Educational Needs Co-Ordinator and is always available to talk to for advice or support.

"Cannot recommend the preschool highly enough :)"

"You're all wonderful, patient and make the children feel so loved and looked after. I always feel at ease dropping XX off in your capable hands "

A BIG THANK YOU TO ALL THAT TOOK PART AND HAVE CONTRIBUTED TO SUPPORTING US TO BE REFLECTIVE AND PROVIDING THE BEST CHILDCARE WE CAN.